

Release the Power of Progress

How to use your new JPay Progress card

Now that you're released, the leftover funds on your books have been transferred to this card. You can use it for purchases anywhere MasterCard is accepted or at ATMs and cashback locations

Making a signature-based purchase?

Go ahead! Your Progress Card is ready for immediate use as a credit card whenever you sign for a purchase

Want to use an ATM, cash-back location, or make a PIN-based transaction? First you'll need to activate your card and set up a personal identification number (PIN)

Setting up/activating a PIN:

- 1. Go to Releasecards. JPay.com or call 866-777-5729
- 2. Choose a 4-digit PIN
- 3. Have your 16-digit card number, expiration date, 3-digit security code on the back of the card, and your date of birth ready for verification

Once you have your PIN, you can withdraw cash from an ATM or a cash-back location like Walmart or CVS



Which ATM should I use?

You can use any ATM, but if you want to avoid additional fees, make sure to use an ATM with the MoneyPass logo. Some ATMs may only allow you to withdraw cash in increments of \$20. If you want to withdraw a smaller amount, try using the cash-back option at retailers like Walmart



You can find nearby MoneyPass ATMs at moneypass.com, they're usually at Walmart, Kmart, and credit unions

Do I have to pay a fee to use my Progress Card?

No. There are no fees for using your Progress Card.

How can I check my balance?

The easiest way is to visit Releasecards. JPay.com. You can also call 866-777-5729

Your available card balance

Questions? Want to upgrade to a personalized card? Contact JPay any time by visiting Releasecards. JPay.com or calling 866-777-5729

